

AUCKLAND COUNCIL – WHO TO CONTACT?

If you see something in our community that needs action from Auckland Council

Please log a job

If it is not urgent – go online and log a <https://www.aucklandcouncil.govt.nz/report-problem/Pages/report-a-problem.aspx> You will be given a job number – please keep this for follow-ups

If urgent – please ring AC Actionline 09 301 01 01. Once again keep the job # for follow-up's

Quick lookup list

REPORTING ROAD FAULTS:

Wait times at the call centre can be long. To free up the call centre to focus on the more urgent life-threatening slips and landslides please where possible report the issues via online.

*To report slips
contact Auckland Council on 09 301 0101.*

*For landslides and issues that might affect public roads or property,
contact Auckland Transport on 09 355 3553.*

*To report roading maintenance issues online – direct link to 'Report a problem':
<https://contact.at.govt.nz/?cid=cc9a9258-7450-ec11-8f8e-002248181b18>*

Report a road or footpath issue

<https://at.govt.nz/about-us/street-maintenance/road-footpath-maintenance/>

or Ph 09 355 3553

WATERWAYS:

To report stormwater or flooding issues requiring urgent attention, phone council on 09 301 0101.

WATER SUPPLY/WASTE WATER:

*Report a water, wastewater, stormwater fault
<https://www.watercare.co.nz/Faults-outages/Report-a-fault>*

Or 09 301 0101

LOCAL COMPLIANCE ISSUES: *Freedom camping, beach infringements (dogs, driving, set netting etc), illegal dumping.....*

To report anti-social behaviour or bylaw breaches, Log a job through the AC website <https://www.aucklandcouncil.govt.nz/report-problem/Pages/report-a-problem.aspx> or call Council on 09 301 0101.

Where you feel there is not a timely response to your reported issue, please if asking us (RLB members) to follow this up supply the CAS / job number that has been allocated to the job you reported.

NB: From our community Police: Warkworth Police Station is on call 24 hours per day. If you see, or believe, that a crime is being committed do not hesitate - **RING 111.**